Cancellation Policy

Right of Cancellation

For license purchases made through our webshop, end customers have the right to cancel the purchase contract concluded with it within fourteen days without giving any reason.

The withdrawal period is fourteen days from the date of conclusion of the contract.

In order to exercise your right of withdrawal, you must inform us (Objective Development Software GmbH, Große Schiffgasse 1A/7, 1020 Vienna, Austria, www.obdev.at) of your decision to withdraw from this contract by means of a clear declaration. The easiest way to do this is the withdrawal function on our website at **www.obdev.at/shop/withdraw.html**. You need your license key or coupon code and the email address it is registered to. When you use the withdrawal function, we will send you a confirmation of receipt by email without delay. Alternatively, you can inform us by letter or email; you can use the sample cancellation form on the next page for this purpose, but it is not mandatory.

In order to comply with the withdrawal period, it is sufficient that you submit your withdrawal using the withdrawal function or send your notification before the withdrawal period expires.

Consequences of the Cancellation

If you revoke this contract, we shall reimburse you all payments we have received from you, including delivery costs (with the exception of additional costs resulting from the fact that you have chosen a type of delivery other than the most favorable standard delivery offered by us), without undue delay and at the latest within fourteen days from the day on which we received the notification of your revocation of this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged for this repayment.

Upon cancellation, the validity of the license expires and you are obligated to immediately destroy any copies of the purchased license key in the sense of irretrievably deleting the related computer data and destroying any physical copies (e.g. printouts) as well as uninstalling the related software from all computers involved.

Sample Cancellation Form

You can also withdraw online at **www.obdev.at/shop/withdraw.html**. In that case, you don't need this form.

To
Objective Development Software GmbH
Große Schiffgasse 1A/7
1020 Vienna, Austria

I hereby revoke the contract concluded by me for the purchase of the following software license(s):

.....
Product Name(s)

.....
Order Date / Delivery Date

.....
Customer Name

.....
Email address used for the purchase

I hereby agree to immediately destroy any copies of the purchased license key in the sense of irretrievably deleting the related computer data and destroying any physical copies (e.g. printouts) as well as uninstalling the related software from all computers involved.

.....
Date and signature of the customer

Last updated: November 10, 2026